Business Process Management

People, Resources and Expertise: for a new generation of business process challenges.

Contact Us
For more information on business process solutions, please contact
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Challenge
✓ Track status of cross-enterprise activities
✓ Connect with employees, suppliers, and customers or constituents
✓ Drive profits, achieve mission objectives
✓ Improve business process efficiency
✓ Identify and solve problems early
✓ Eliminate paper from critical procedures

Solution
Automate enterprise processes while eliminating paper-based forms and documents through the practice of Business Process Management. Review current process, evaluate technology alternatives, and implement business process solutions based on current enterprise applications.

Value
✓ Monitor Resources and Outcomes
✓ Enforce Standards and Achieve Best Practices
✓ Support Rapid Process Change and Business Agility
✓ Shorten Cycle Times and Time to Completion
✓ Reduce Operating Costs and Administrative Delays
✓ Improve Accuracy and Quality

Organizations everywhere need to optimize processes and maximize their mission effectiveness. In the private sector responding to global competition, in public service responding to constituent demands, or in public safety responding to natural and man-made disasters, organizations need to streamline their delivery and put more value in the value chain and at lower cost.

Whether an organization seeks business process improvement through incremental change or seeks business process transformation to dramatically increase their efficiency, Northrop Grumman’s success with business process solutions provides a critical edge. Northrop Grumman has experience with diverse customer environments, advanced information technology, enterprise applications, and application integration – key ingredients in achieving best practices and successful outcomes.

Need a Process Upgrade?
Whether you need a process upgrade or a complete business transformation, we can help.
With expertise in information technology, business consulting, as well as human capital management (HCM) and business process automation, Northrop Grumman delivers solutions that help you achieve best practices and successful outcomes.
In every case, assessing current processes, identifying information dependencies, and measuring the potential for improvements provides a guide for the cost/benefit of putting the process online. Organizations may seek small, incremental improvements to existing processes or major returns based on redesigned processes or restructured organizations. Process automation and management offers a range of opportunities to improve outcomes, achieve best practices, increase quality and reduce costs.

Processes with high value information benefit from business process management regardless of the objective:
- Certification/Licensing
- Case/Claims Management
- Contracts/Grants
- Education Assessment
- Engineering Change
- Financial Management
- Human Capital
- Workers’ Compensation

Business Process Transformation
Once a process is online, it is possible to redesign and re-implement the process or even restructure the organization resulting in major business process transformation. Developing shared service models or even outsourcing elements of the process are possible for higher impact returns.

Business Process Improvement
Using proven technologies, most business processes benefit from eliminating or reducing paper, coordinating workflow and enforcing business rules. With small investments in training and technology, returns offer a quick payback.

BPM Components
Orchestrating the interaction between departments and even between organizations helps generate significant return on investment. Northrop Grumman offers two commercial products that accelerate the deployment of business process solutions:
- e.POWER®
By connecting people with business transactions and information technology, e.POWER delivers the value of business process management and online solutions. e.POWER combines the innovative use of process automation and application integration to deliver substantial online solutions.
- InFlowSuite™
Designed to be the framework for a wide range of electronic submission-based systems, InFlowSuite can be rapidly tailored and deployed to meet the needs of a specific agency or submission process by altering simple, easily maintained rule sets. The functionality of the InFlowSuite framework can be extended to meet special customer, agency, or submission requirements through the use of custom developed components or through the introduction of commercial off-the-shelf software. This adaptability makes InFlowSuite the perfect solution for a wide range of e-Government applications.

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BPM Consulting
Successful BPM solutions start with direct communications with the business process stakeholders — initiators, reviewers, approvers, fulfillers, as well as the process owner. Stakeholders understand process subtleties. Experienced BPM consultants understand process possibilities. With e.Strategy, a process-oriented methodology, consultants and stakeholders assess the rules, procedures, and information identifying the best process solution for each engagement.

Some BPM Solutions
- Fortune 100 Companies
- Global Pharmaceutical Companies
- Federal Aviation Administration
- Office of Personnel Management
- New York City
- Iowa Department of Transportation
- Naval Air Systems Command (NAVAIR)
- Fairfax County, VA Schools

- Financial Management
- Clinical Trials Automation
- Medical Certifications
- Electronic Personnel Folders
- Claims Processing & Payments
- Engineering Change Management
- Business & Mission Process Automation
- Education Assessments