



***KC-10  
Contractor  
Logistics  
Support***

***THE VALUE OF PERFORMANCE.***

***NORTHROP GRUMMAN***

**N**orthrop Grumman is a powerhouse in logistics support, sustainment and technical services for current and future customers. The company provides a full spectrum of contractor logistics support (CLS), to include logistics management, depot maintenance, sustaining engineering support and global field management. The Northrop Grumman KC-10 team is committed to innovation and continuous improvement with the goal of improved aircraft availability and more affordable warfighter readiness. The team excels in program integration and leveraging partner core competencies while ensuring unity of management and effort providing a single force for total CLS support.

The day-to-day support for the KC-10 mission never ends. The Northrop Grumman team is on duty 24 hours a day, seven days a week, 365 days a year at the two main operating bases—McGuire Air Force Base (AFB), New Jersey, and Travis AFB, California—and a forward-operating location in support of the KC-10 worldwide mission. Additionally, the team operates the Contractor Operated Main Base Supply function and provides on-site field-level technical support, including a constant Aircraft on Ground hotline that enables quick resolution of parts support and other issues worldwide.

The KC-10 Extender is the largest tanker in the world and provides U.S. and NATO warfighters with more than 35 percent of all aerial refueling capability worldwide.

As always, Northrop Grumman puts program performance first, as proven by the team's superior performance at all operational sites. The team's CF6-50 engine overhaul capability has delivered the best CF6-50 engine performance in more than a decade, and their delivered engine quality and on-wing performance are 30 percent greater than contract requirement (when measured through delivered Exhaust Gas Temperature margins). As a direct result of delivered engine quality, the KC-10 program has fewer watch list engines than it has had in a decade. Improved engine quality delivers improved fuel savings, and the team's superior engine overhaul performance is on track to save more than \$14 million across the Department of Defense's Future Years Defense program. The Supply Chain team also provides line replaceable units, test and support equipment, consumable parts, bench stock, flight-line support, daily maintenance and upkeep of KC-10 flight line ground support equipment.



### On-Time Delivery & Quality Depot Operations



The ground support equipment maintainers provide wheel and tire change kits, crew entry stands, 55-ton aircraft tugs and self-propelled high lift work platforms, vital to KC-10 maintainers. In addition, each base is supported with field service representatives who provide expert guidance, training and technical direction to the Air Force maintainers assisting them in solving tough technical issues.

The KC-10 CLS team's worldwide operational support continues to raise the bar on mission readiness, resulting in superior customer satisfaction. Reliability improvements in engineering, depot and engine performance have helped Air Mobility Command achieve a 43-month sustained 85.0 percent mission capable rate average, the highest sustained rate for the KC-10 in more than 16 years. Since FY13, following commercial MRO guidelines, the depots have delivered 80 consecutive "C" checks, all meeting or exceeding schedule and quality thresholds resulting in 134 additional usage days attributed to early deliveries.

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