

Date: November 30, 2018

To: Northrop Grumman Suppliers

Subject: REGISTRATION REQUIRED: DTMS By Ryder Go-Live 12/3/2018

The current domestic supplier shipping tool (SCATS by GLV) will be replaced with Ryder Online for NG Corporate, Aerospace Systems, Mission Systems, Technology Services, and Enterprise Services Sectors. Ryder Online, Northrop Grumman's new Domestic Transportation Management System (DTMS), will allow for integration of shipping, routing, tracking, reporting, and call center support.

Ryder Registration: Please register by following the steps and link to the production environment below, but do NOT initiate a new shipment in Ryder until 12/3/2018.

1. Access Ryder @ <https://rscs.ryder.com/#!/login> and click "Sign Up"
2. Click "Supplier"
3. Enter requested information and click, "Next"
4. Enter additional information and click "Sign Up"
5. Within 24 hrs the request will be reviewed. Once approved, Ryder will email you a temporary password and a link to complete the sign up process.



TIPS: Your 'User Name' is your email address. **The password is case sensitive** so if the system generates an error, please double check the username spelling and password spelling/case. If the issue persists, please capture a screen shot and forward the temporary sign up email you received with the screen shot to NGCRydersupport@ryder.com. You must complete the sign up process and reset the temporary password within 30hrs of receiving the email or your account will be suspended. If your account is suspended, please contact Ryder to reset the account at NGCRydersupport@ryder.com.

SCATS Access & Processing Shipments: Access will be converted to Display Only on the afternoon of Friday, 11/30/18. Effective Monday, 12/3/2018, a new shipment must be processed in the Ryder System.

- If a shipment (ASN) has occurred in SCATS against a given line item/delivery schedule, that shipment (ASN) will complete in SCATS even if it is a partial shipment against a line item/delivery schedule. When the item is received in SAP, that receiver will reflect in both SCATS and Ryder.
- As of 12/3/2018, any line items/delivery schedules not actioned in SCATS will be actioned in Ryder and that receiver will reflect in both SCATS and Ryder.

Support & Resources

- Review Supplier Training & Frequently Asked Questions (click [here](#)).
- Registration issues, please contact Ryder at NGCRydersupport@ryder.com or call toll free at 1-877-828-8646.

Thank you for your support in advance.

Northrop Grumman