Child Support Enforcement Consulting

**Solution:**
The Northrop Grumman Team assists states to develop and maintain reliable systems to locate non-custodial parents, establish paternity and equitable orders, and collect, distribute and disburse child support payments. The Northrop Grumman Team also provides expert technical support and training to the states to effectively implement interfaces and use of data provided at the federal level.
For more than 25 years, Northrop Grumman has listened to, learned from, and provided thought leadership to our state partners in child support (CS) agencies. And, for over 17 years Northrop Grumman has provided support to the federal Office of Child Support Enforcement (OCSE). Our services to OCSE include:

- Technical assistance to all states for the National Directory of New Hires (NDNH), the Federal Case Registry (FCR) and the innovative State Services Portal (SSP). This assistance is provided through OCSE’s nationally acclaimed Federal Parent Locator Service (FPLS).
- Technical assistance for the National Interstate Case Reconciliation (ICR) effort, which has helped states achieve tremendous gains in synchronizing their interstate child support cases.
- Support for OCSE’s Continuous Service Improvement (CSI) modernization effort, including assessing potential new federal and private locate sources for the FPLS.
- Additional specialized expertise for supporting FPLS operations, monitoring NDNH submissions and data quality, providing web services, FPLS testing and validation, and coordinating and supporting data access activities.

For more information: HealthIT@ngc.com

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