Solution:
Software derived from the field of Artificial Intelligence which augments human labor with Virtual Agents who can work 24x7, and serve clients in different languages. It is adaptive and learns to give better answers with each citizen encounter.
Smart Navigator

**Smart navigator provides outreach and enrollment for the ACA Exchange**

- Virtual Assistant software for HIX and/or Medicaid Eligibility and Enrollment Systems
- Tablet or Smartphone App Assistant for ambulant Navigators (used for outreach)
- Optional Centralized Call Center
- Staff training (multiple languages)
- Quick Software as a Service deployment

For more information: HealthIT@northropgrumman.com

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