

Frequently Asked Questions

1. *How do I contact Aerospace Services?*

You can call the direct phone number and select the Service Unit using the menu options, by email, or by requesting a quote on the website.

2. *How long does it take to get a quote?*

It depends on the complexity of the service requested. The Service Units will work with you to accommodate your schedule requirements.

3. *How do I protect my intellectual property and proprietary information?*

Aerospace Services will work with you to put in place a non-disclosure, Proprietary Information Agreement (PIA).

4. *Can you work with international companies?*

Aerospace Services has experience working with international customers. All customers must comply with all applicable export statutes, laws, rules and regulations.

5. *Can I pay by credit card?*

Aerospace Services can accept credit card payments for customers paying by Visa, MasterCard, or American Express.

6. *How far in advance can the work be scheduled?*

Depending on the Service Unit, work can be scheduled months in advance. Contact the Service unit to discuss your individual requirements.

7. *I am not sure exactly what tests I need. Who can I talk to figure this out?*

Contact us by phone, email, or by submitting a request for quote on this website. The appropriate subject matter expert will get back to you and collaborate with you to find a solution.

8. *Is there a premium for priority orders? And if so, what is the rate and turn-around time?*

We do have the ability to schedule priority work orders. The rates and turnaround times are specific to the individual Service Units. Contact the Service Unit lead for more information.