KEY INFORMATION ABOUT E-QIP

- Your e-QIP must comply with the government requirements listed in this outline or we will have to return it to you for revision. If it is returned, all of the "Yes/No" responses will be reset and you will have to re-answer before submitting back to us. Both Top Secret and Secret require 10 years of data.
- Review a paper copy of the SF86 for information to gather. Both Top Secret and Secret require 10 years of data.
- Observe your deadlines or clearance processing will be in jeopardy of being cancelled.

ACCESSING E-QIP FOR NEW USERS

1. Answer with your last name and year of birth, and enter “unknown” for city of birth.
   **NOTE: For Registration Code, enter the PIN provided to you (copy and paste).**

2. Create your username and password.
3. Create your three Challenge Questions to help you retrieve a forgotten password.
4. Click **Submit** to begin.
5. **For further assistance contact ESSS at 855-737-8364.**
ESSS Help Desk: 1-855-737-8364 or 855-SERVE NG (3/31/20)

DOD SECURITY CLEARANCE PRIVACY NOTICE
In compliance with the National Industrial Security Program Operating Manual, Northrop Grumman Enterprise Security Shared Services (ESSS) reviews your questionnaire solely to determine adequacy and completeness. ESSS then sends your questionnaire to the Defense Industrial Security Clearance Office (DISCO), which determines clearance eligibility. In accordance with the Privacy Act of 1974, your information is protected and will not be used for any other purpose.

IMPORTANT
Enter the Texas Northrop Grumman address as your present employer
8710 FREEPORT PARKWAY, IRVING, TX, 75063.
in place of the baseline e-QIP instructions because your HR & Security data are located in Texas.

Section 13A – Employment Activities (Northrop Grumman Entry)

- You must add/edit an entry for Northrop Grumman even if you have not started work.
- Select Federal Contractor from employer type.
- Enter “present” for the employment end date (concurrent employers are allowed).
- On the next screen, the address/phone number of employer must be the location of your HR/Security records. This is the TEXAS ESSS address (8710 Freeport Parkway, Irving, TX 75063) and ESSS phone number (855-737-8364).
- You will enter your actual working address later by answering Yes to the next question.

COMMON ERRORS THAT E-QIP WILL NOT CATCH

Section 11 – Where You Have Lived (Verifiers)

- Each residence in the last 3 years requires a verifier, with options for a neighbor, friend, landlord, business associate, or other.
- Do NOT use ‘other’ to list a relative as a verifier. Relatives (including in-laws) should not be used as verifiers anywhere in this section.
- Do NOT use P.O. Boxes. Entries in this section must be where you actually resided.

Section 12 – Where You Went to School

- There are two questions in this section: “Have you attended any schools in the last 10 years?” and “Have you received a degree or diploma more than 10 years ago?” You must answer Yes to one of these questions unless you enter a comment that you never graduated high school and do not have a GED.

Section 13A – Employment Activities (Unemployment/Self Employment Verifiers)

- If you make any unemployment entries, do NOT list yourself or the unemployment office as the verifier. List a relative or spouse/cohabitant.
- If you make any self-employment entries, do NOT list yourself or a relative. List a partner or customer of your business.
Section 14 – Selective Service Record

- Males born after December 31, 1959 must enter their registration number or an authorized exemption reason. Go to [http://www.sss.gov/](http://www.sss.gov/) to look up your Selective Service Number or the list of authorized exemptions (see the Who Must Register chart).
- The Selective Service Number is NOT your Social Security Number. Even if you think you have an exemption, look it up anyway. Do NOT assume you have an exemption.

Section 16 – People Who Know You Well (Phone Numbers/Addresses)

- Do NOT select ‘I don’t know’ for both phone number and address or provide an incomplete physical address for any of your three personal references.
- If you cannot obtain this information, they are not suitable references for this section.

Section 17 – Spouse/Cohabitant Social Security Numbers

- Do NOT check the ‘Not Applicable’ box for social security number if your current spouse or cohabitant’s country of citizenship is the United States.

Section 17 – Marital Status (Spouse’s Other Names)

- Do NOT check the ‘Not Applicable’ box for other names used by spouse if your current spouse’s last name is the same as yours (he/she had a former name).

Section 18 – Relatives (Omitted Entries)

- Do NOT omit entries for relatives because they are deceased, not close to you, or you lack some information. You will be able to indicate deceased or explain why you are missing certain information when you make the entry.

Section 18 – Relatives (Document Numbers for Foreign-Born US)

- If you make an entry for a living relative born in a foreign country, but also a US citizen, do NOT check the ‘None’ box when asked to provide a citizenship documentation number. You must enter at least one document number or strongly explain in your comments why you are unable to obtain the number after making a good-faith effort.

Section 20C – Foreign Travel

- Do NOT use the ‘many short trips’ check box to avoid making multiple entries for separate visits to the same country over the course of many years or for different countries visited. This check box is intended for border crossings near where you permanently reside.

Section 26 – Financial Record (Loan/Account Numbers)

- If requested to input the loan/account number associated with a debt, do NOT input a response such as ‘I don’t know’ even if the field will allow you to do so. Only the actual number is acceptable.
- Look it up on your Credit Report ([https://www.annualcreditreport.com/cra/index.jsp](https://www.annualcreditreport.com/cra/index.jsp)).

Section 26 – Financial Record (Court/Bank Street Addresses)

- Do NOT enter incomplete addresses. Look it up on the court or bank website.
ERROR FREE?

Once you have completely filled out your e-QIP and you are ready to submit your e-QIP for review, follow these 3 steps:

1. **VALIDATE AND CERTIFY** *(Note: you cannot edit your answers after you validate and certify your answers). Opt to digitally sign your signature forms. **Opting not to digitally sign will result in delays or a rejection of your e-QIP.**
2. **PRINT** your copy of the archival e-QIP
3. **SELECT “RELEASE/TRANSMIT”** *(Note: ESSS cannot see your e-QIP until the next business day.)*

IF REQUESTED IN THE E-MAIL DIRECTIONS:

**OBTAIN AND SUBMIT YOUR FINGERPRINTS TO ESSS AS SOON AS POSSIBLE**
**OTHERWISE FINGERPRINTS ARE NOT REQUIRED**

- Contact the Northrop Grumman security officer copied on the email containing these instructions for assistance with fingerprint arrangements.
- If you are not near any Northrop Grumman facility, check with the nearest military installation. *(If you have prints taken electronically at a military site, you must inform ESSS and submit your e-QIP immediately to ensure your prints do not become separated from your clearance package.)*
- Police stations are a last resort, and you are advised to bring your own fingerprint cards. Call the ESSS Help Desk well in advance of your deadline if you think you will need blank cards mailed to you.
- **Ensure the person taking your prints completes TWO fingerprint cards** *(the FBI FD-258 Applicant Card.) Make sure the ridges are visible to the naked eye and are not faint or smudged. All other card types and unclear prints will be rejected by the FBI.*
- You now have the option to utilize "Two-Factor Authentication" with a device of your choosing for any future logins. This is **NOT** a requirement and you can choose to bypass this step by clicking, “Skip for Now”. If you skip for now, you will be given the option to enroll each time you log back into e-QIP.

- If you choose to enroll and setup the Two-Factor Authentication; see Step 12 in the instructional guide by clicking the following link: [https://www.opm.gov/investigations/e-qip-application/first-time-user-login-instructions.pdf](https://www.opm.gov/investigations/e-qip-application/first-time-user-login-instructions.pdf)

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